



# COUNTY OF LOS ANGELES PROBATION DEPARTMENT

9150 EAST IMPERIAL HIGHWAY – DOWNEY, CALIFORNIA 90242

(562) 940-2501



**JERRY E. POWERS**  
Chief Probation Officer

January 26, 2015

TO: Supervisor Michael D. Antonovich, Mayor  
Supervisor Hilda L. Solis  
Supervisor Mark Ridley-Thomas  
Supervisor Sheila Kuehl  
Supervisor Don Knabe

FROM: Jerry E. Powers   
Chief Probation Officer

SUBJECT: **SENTINEL OFFENDER SERVICES, LLC  
ADULT ELECTRONIC MONITORING PROGRAM  
(ITEM 27, AGENDA OF NOVEMBER 26, 2013)**

On November 26, 2013, on motion by Supervisor Michael D. Antonovich, your Board directed the Chief Probation Officer to provide monthly contract compliance reports of the contract held by Sentinel Offender Services, LLC for the Electronic Monitoring (EM) Program.

This is the January 2015 progress report on the EM Program overseen by Probation's Pretrial Services and contracted with Sentinel Offender Services, LLC.

### **Active Case File**

During the week of January 5, 2015, Pretrial Services Division (PTS) conducted a review of 32 (30%) of the 105 active cases at Sentinel's Branch Offices. Based on our review, all 32 (100%) were in compliance with the Contract Payment Scale on participant fees.

### **Equipment Functionality/Case Documentation**

We also conducted a review of participants' equipment functionality, including case documentation. Out of the 32 cases, there were no significant concerns regarding equipment functionality and case documentation was in order.

### **Participant Compliance Check**

On January 8, 2015 and January 9, 2015, PTS completed a random telephone compliance check of 34 (32%) of the 105 active cases. Of the 34, 28 (82%) were in compliance with their schedules and 6 (18%) were not in compliance (unable to reach at

home). Of the 6 non-compliant, 5 were at home based on their activity report but did not answer their phones and 1 participant absconded. As of January 9, 2015, the 1 absconder is now in the Sheriff Department's Custody. Sentinel will issue a Non-Compliance Notice to the other 5 individuals.

#### **Participant Complaints**

From the group of 34 active participants, we were able to contact 28 participants. All 28 (100%) did not express any concerns or complaints with Sentinel's service delivery.

#### **Abscond Report**

On January 15, 2015, we conducted a review of all participants listed on Sentinel's Abscond Report for December 3, 2014 to January 6, 2015. The report contained 10 names. All 10 (100%) were appropriately reported by Sentinel.

#### **Non-Compliance Report**

On January 15, 2015, we also conducted a review of all participants listed on Sentinel's Non-Compliance Report (NRC) for December 3, 2014 to January 6, 2015. The report contained 36 names. Of these, 33 (92%) were in compliance and 3 (8%) did not conform to the reporting requirements. The 3 identified as non-compliant were not entered in the Sentinel database by 5:00 p.m., the next business day. The notification was entered between 1 day and 3 hours to 1 day and 3 ½ hours later. This is viewed as a relatively minor compliance issue since the delay in reporting was only a matter of a few hours and overall compliance was at the 92% level.

#### **Meeting with Sentinel**

On January 21, 2015, we met with Sentinel to discuss the results of our January 2015 review. Sentinel is pleased with the outcome of the report with the exception of the 3 NCR cases which did not meet the reporting requirements. Sentinel will discuss these late reports with their staff for corrective actions.

As with last month's report, Sentinel has made improvement relative to their overall service delivery.

Please contact me if you have any questions or need additional information or your staff may contact Deputy Chief Reaver Bingham, at (562) 940-2513.

JEP:MEP:REB:ed

c: Sachi A. Hamai, Interim Chief Executive Officer  
Patrick Ogawa, Acting Executive Officer, Board of Supervisors  
Brence Culp, Chief Deputy, Chief Executive Office  
Mark J. Saladino, County Counsel  
Sheila Williams, Senior Manager, Chief Executive Office  
Justice Deputies